### COUNTY OF LOS ANGELES/DEPARTMENT OF HEALTH SERVICES (DHS) PHYSICIAN REIMBURSEMENT PROGRAM BULLETIN

10100 Pioneer Blvd., Suite 200 • Santa Fe Springs, CA 90670

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#### IMPORTANT INFORMATION FROM DHS

# PSIP FISCAL YEAR (FY) 2010/11 NEW ENROLLMENT PROCEDURES

The County's Board of Supervisors has approved a three-year enrollment period. These reimbursement policies and procedures apply to services rendered to eligible patients from July 1, 2010 through June 30, 2013.\*

#### **POLICY CHANGES**

- Any change in the physician information e.g., office address change, will require resubmission of the enrollment form.
- The CHIP Form has been re-titled Physician Services For Indigents Program (PSIP) Demographic Data Form.
- Beginning in Fiscal Year 2010/11, there will be a fifty percent (50%) penalty assessment of the amount paid for each audited claim that does not comply with PSIP requirements.
- The billing process has been revised to include a requirement that physicians attempt to settle by offering to bill patients a reduced amount, i.e. a percentage of total charges.
- All resubmissions or appeals must be received by Claims Adjudicator within twelve (12) months after the close of the fiscal year during which services were provided, no later than the last working day of June of the following fiscal year.

Please review the chart on the back of this bulletin which shows the anticipated participation levels.

#### REIMBURSEMENT RATE

The reimbursement rate remains at 18% of the approved County fee schedule for services provided from July 1, 2010 to June 30, 2011. Providers will be notified of the approved reimbursement rate for FYs 2011/12 and 2012/13.❖

#### PSIP CLAIMS SUBMISSION

Submit all PSIP claims to AIA at:

American Insurance Administrators
P.O. BOX 2340
Bassett, CA 91746-03400

For questions regarding claim status or handling, please contact **AIA via the Physician Claims**Hotline (800) 303-5242

Other physician reimbursement issues or recommendations should be sent to:

Los Angeles County EMS Agency/PRAC

10100 Pioneer, Suite 200
Santa Fe Springs, CA 90670
ATTN: Reimbursement Coordinator
Claims received after the October 31st
deadline will not be considered for payment.
Please review the chart on the back of this bulletin which shows the anticipated claims for the 10/11 program.

## PHYSICIAN REIMBURSEMENT ADVISORY COMMITTEE

The Physician Reimbursement Advisory
Committee (PRAC) is an advisory committee to
the Los Angeles County Department of Health
Services on matters related to the reimbursement
of emergency and trauma care to private sector
physicians. The membership consists of Los
Angeles County Medical Association (LACMA),
the California Chapter of the American College of
Emergency Physicians (CAL-ACEP), Los Angeles
Radiology Society (LARS), the County's Trauma
Hospital Advisory Committee (THAC) and a
representative of the Hospital Council of Southern
California.\*